

Booking and Cancellation Policy

At Cabin Fever Adventures (CFA) we realize that life is full of unexpected events. We hope that if you book a trip with CFA you will be able to participate because we know you'll have an amazing experience. If in the event you do have to cancel, we will follow our "booking and cancellation policy" as outlined below.

- A 25% down-payment is required at time of booking.
- A full* refund is available to clients who cancel more than 90 days prior to departure (* less any direct out-of-pocket expenses already incurred by CFA in relation to your trip and an office administration fee of 5% of the value of your booking, or \$150, whichever is less.)
- Full-payment for your trip is required 90 days prior to departure.
- A 70 % refund is available to clients who cancel between 90 and 60 days prior to their trip departure date.
- There will be no refund issued by CFA if a client cancels with less than 60 days remaining to departure. We highly recommend that clients purchase trip cancellation insurance to protect themselves in the case that unforeseen events require cancellation of their trip.
- CFA will provide a full refund for trips that we cancel, except wherein the trip needs to be cancelled during its completion, in which case clients can expect a partial refund based on the portions of the trip that remained at the time of cancellation.
- CFA also reserves the right to modify an itinerary or select a different wilderness area to conduct the trip based on the safety of the terrain and unforeseen circumstances which can arise immediately prior to departure. For example, a sudden increase in forest fire activity could force CFA to relocate a hiking trip to a different range. Or, a sudden increase in water levels could force us to relocate a river trip.
- No departures sold by CFA are guaranteed unless otherwise stated. CFA reserves the right to cancel a trip due to having not met our 4 person minimum any time up to 21 days prior to departure. We are not responsible for any expenses you may incur as result of your trip being cancelled due to insufficient bookings. Contact our office at any time to discuss your trip and how well it is currently booked.

Other Legal Considerations

Any costs associated with emergency evacuations from the field initiated by CFA in good faith and with concern for the participant(s) will be the sole cost of that participant and or if an entire group needs to be evacuated, such as but not limited to forest fire or extreme flood scenarios, the cost of the evacuation will be shared equally among the participants, with CFA covering the portion representing its staff. Please check with your insurance provider or government health plan and determine if your policy will cover the expense of evacuations from remote wilderness settings. Due to the very remote locations of our

trips, an evacuation could easily cost \$20,000 and beyond. CFA highly recommends participants buy additional medical evacuation insurance.

Any client can request the initiation of an evacuation from a trip at their expense and agrees to respect the authority of CFA staff in determining if they need to be evacuated. Furthermore, clients agree to be held financially responsible for all costs associated with an evacuation of their person, even if there was disagreement about the necessity of that evacuation. This includes costs such as, but not limited to, helicopter or float-plane charters and any other costs incurred by CFA, directly or indirectly. Once again, we strongly recommend our clients purchase evacuation insurance if it is determined that their health insurance or government health plan does not include a provision for emergency evacuations from remote wilderness locations. For our itineraries entering the USA we strongly recommend Canadian participants purchase an out-of-country medical insurance policy.